

Developer

Summary

The Developer will modify, maintain and enhance the company's in-house technical platform used to manage nationwide aftermarket service for appliances, electronics, and electro-mechanical goods, which is used by all of the company's clients and contracted servicers. This is a full stack developer position that will support software development and Information technology operations to efficiently design and develop systems software.

Essential Functions

- Collaborating with management, departments and customers to identify end-user requirements and specifications
- Designing algorithms and flowcharts to create new software programs and systems
- Producing efficient and elegant code based on requirements
- Testing and deploying programs and applications
- Troubleshooting, debugging, maintaining and improving existing software
- Compiling and assessing user feedback to improve software performance
- Observing user feedback to recommend improvements to existing software products
- Developing technical documentation to guide future software development project

Competencies

- Proficiency in popular coding languages
- Excellent knowledge of the software development life cycle
- Strong problem-solving and communication skills
- Knowledge of Object-Relational Mapping frameworks
- Experience with Agile and Scrum development methodologies
- Ability to learn quickly and work independently or as part of a team

Required Education and Experience

- Bachelor's degree in Computer Science or a related field
- Minimum three years of experience in multiple web technologies including ours:
PHP

Work Environment

This is a remote position. It requires the use of standard office equipment such as computers, phones/mobile devices, internet appliances and filing cabinets. High Speed internet access that supports voice over IP is required. The position requires considerable contact with service providers, customers, and clients via phone, email and internal system documentation.

Direct Reports

The position does not have direct reports.

Physical Demands

The employee is regularly required to sit or stand to utilize standard office equipment such as computers, phones/mobile devices, to talk, hear, and type various communications and system inputs.

Position Type and Expected Hours of Work

This is a full-time exempt position. Typical working days and hours are Monday through Friday from 8:00 am to 5:00 pm. However, given the nature of the position and responsibilities, the position may require additional hours including but not limited to before and after regular working hours and travel during the work week and weekends.

Travel

This position does not require regular travel.

Other Duties

Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required for this job. Duties, responsibilities and activities may change at any time with or without notice.

Signature

Employee signature below confirms **the Developer** understands the requirements and duties of the position.

Employee _____ Date _____